

Completion report

Form for Emergency Response Projects

Proposal No.	<input type="text"/>	Amount	<input type="text"/>
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SECTION 1: Details of Recipient Organisation

1.1 Your organisation

Name of your organisation

Palestine Trauma Centre for Victims' Welfare (PTC-Gaza)

Full address

Palestine Trauma Centre (PTC)
 Floor (3), Shwaikh Building
 Close to Al-Sweedy Clinic
 Al-Nasir St., Gaza
 Gaza Strip
 Palestine.

Website: www.ptcgaza.com

Person responsible

Ahmad A, Elajej

Position

Project coordinator

Email

a.elajej.ptc@gmail.com

Telephone

+972/970(0)598881175

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+972/970(0)82886804

SECTION 2: Project details

Name of Project:

Psychosocial support for war affected victims

2.1 Location: please specify where the emergency relief took place

Region of the world	Country	District	Town/Village
Middle East	Palestine	Gaza Strip	Northern Gaza Strip Gaza City Middle Zone

2.2 Duration of the project (actual start and end date)

From:

01/04/2015

Until:

31/03/2016

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2.3 How many beneficiaries benefited from the project?

Total number

Men **women** **children** **families**

2.4 Describe the practical aims and objectives that you achieved, using the table below

(Please refer back to your original proposal: what was the overall goal of the project; what were your results and how did you achieve them, describe the activities that you did for each result. If your plans have changed from the original proposal please describe)

Aim Objective	How did you do it?	Outcome (please include quantities and number of HHs)
Result 1: A skilled team trained and supported to provide better care.	1.1 Team assembled and recruited 1.2 Team undergo initial upgrade training 1.3 Special training in Psychological Rehabilitation. 1.4 Refresher training maintained	1.1 Nine team members got recruited with gender balance after conducting interviews 1.2 Two days training on the project manual were carried out for the project team in 8-9/4/2015. 1.3 Special training with Dr. Ahmed Alhawajri was carried out for the project team in 14-16/6/2015. 1.4 Regular Skype follow-up meetings with the clinical supervisor in London.
Result 2: Therapeutic and counselling services set up for children and their families (In the centre and outreach).	2.1 Assessments on families carried out 2.2 On-going assessment and follow up 2.3 Group sessions set up for families 2.4 Home and visits 2.5 Sessions in the Centre	2.1 100 families were assessed and selected for the project. 2.2 Families were assessed based on their needs and level of damage from the last war in Gaza. 2.3 Group sessions were carried out for (117) families with 5 sessions for each family, in which (34) families were visited during the first quarter, (32) families were visited during the second quarter, (24) families were visited during the third quarter, and (27) families were visited during the fourth quarter. 2.4 field home visits were conducted with (117) families so far. 2.5 Two sessions were carried out, one session for helping the helpers with Mr. David Harold (Chairman of Palestine Trauma Centre-UK), and the other session with (12) females at Palestine trauma Centre.
Result 3: Psychological education services set up for teachers, students and parents	3.1 Teachers motivated and trained to deal with stress and mental health issues in	3.1 Eight sessions were carried out with (163) teachers, in which, (21) teachers were educated in the first quarter, and (142) were

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	<p>the children.</p> <p>3.2 Support materials produced and printed</p> <p>3.3 Parents educated and trained to deal with stress</p>	<p>educated in 7 sessions during the third quarter.</p> <p>3.2 Support materials were printed, and educational material was prepared for presentation.</p> <p>3.3 Eleven sessions were carried out with (252) parents, in which (82) female parents were educated in three sessions during the first quarter, while (112) parents were educated in five sessions during the second quarter; (36) Male, and (76) female. Also (44) female parents were educated in two sessions during the third quarter. Finally (15) female parents were educated in one session during the fourth quarter.</p>
<p>Result 4: <i>Psycho-social support to be organized for children.</i></p>	<p>4.1 Organise recreational/fun activities for children</p>	<p>4.1.1 Recreational activity for children was delivered at Alsheikh Radwan area in 1/8/2015 with an estimated number of 300 benefited children.</p> <p>4.1.2 Recreational activity for children was delivered at Alshiekh- Abdulatif Alkhozondar school in 27/8/2015 with an estimated number of 120 benefited children.</p> <p>4.1.2 Recreational activity for children was delivered at Alkarama public school in 29/02/2016 with an estimated number of 900 benefited children.</p>
<p>Result 5: <i>Distributing two food parcels for 100 families during the project</i></p>	<p>5.1 Distributing the food parcels (Part I & II) for 100 families.</p>	<p>5.1 The first food parcels were delivered at the beginning of the project for 100 families in 29-30/4/2015.</p> <p>5.2 The second food parcels were delivered in Ramadan for 100 families in 21/6/2015.</p>
<p>Result 6: <i>Distributing children gifts for families during the project</i></p>	<p>6.1 Distributing children gifts for 100 families.</p>	<p>6.1.1 Distributing (500) children gifts for targeted families in August/2015</p> <p>6.1.2 Distributing (500) children gifts for targeted families in November /2015</p>
<p>Result 7: <i>Therapeutic techniques and activities to be updated in the UK.</i></p>	<p>7.1 Set up regular support and supervision sessions from the UK team.</p> <p>7.2 Develop present systems of support for traumatised families.</p> <p>7.3 Translate Training Material into Arabic</p>	<p>7.1 Regular supervision sessions carried out with Dr. Mohammed Altawil.</p> <p>7.2 Two trainings were carried out for the project team to deal with traumatised families.</p> <p>7.3 One manual was prepared in Arabic by Dr. Mohammed Altawil.</p>
<p>Result 8: Distributing additional food parcels for most needy families</p>	<p>8.1 (20) families were selected and received one extra food parcel</p>	<p>The food parcels were delivered for 20 families in 21/02/2016</p>

2.5 How exactly did your project benefit the local community? Please explain how you included the beneficiaries in the project and what impact your project has had and how it provided sustainable development to your local community. What happened to the beneficiary after the project ?

The project has benefited 2917 beneficiaries with psychosocial support activities; in which, 100 families have benefited from two distributions of the food parcels and two distributions of gifts for their children. These activities helped the beneficiaries in dealing with the traumas that they have suffered from in the aftermath of the last war on Gaza strip. (See annex3 for a detailed analysis of the project impact).

2.6 How did you monitor whether your aims and objectives have been achieved?

We used a pre assessment before the intervention with the target beneficiaries, then we made the intervention, and then a post assessment was carried out to keep track on the effectiveness of the project activities towards achieving its objectives. The pre-assessment showed that 52% of the families suffered from symptoms of PTSD, and the post assessment results showed that 78% of those families have improved. (See annex5 for the pre-post assessment indicators).

2.7 What challenges have you experienced during the project implementation and how did you overcome them?

Difficulty in coordinating with the Ministry of Education to conduct psychosocial support sessions for teachers because the project started at the end of the school year followed by three months' vacation. We overcame this challenge by coordinating with private schools and kindergartens to deliver the sessions for their teachers.

The small size of the team, who sometimes had to deal with extra families. We overcame this challenge by regulating our work and putting extra effort in implementing the project activities.

Dealing with the lack of electricity, while documenting the cases requires a lot of time using computers and laptops. Also the lack of a laptop special for the project required the team to work using their personal laptops.

Difficulty in reaching remote areas that does not have public transportation reaching them. This requires the use of private transportation.

2.8 Are there any lessons learnt?

After dealing with people in Gaza strip, we found so many people in Gaza strip who have been traumatized during the last war on Gaza strip; these people all need psychological intervention to decrease the symptoms of PTSD and other psychological disorders.

2.9 Coordination with other agencies/institutions

- 1- Coordinating with **Ministry of Education** to conduct educational sessions for teachers.
- 2- Coordinating with **the Childhood and Palestinian Family Services Association** to conduct a session for parents.
- 3- Coordinate with **the Women Activity Centre-Beach camp** to conduct a session for parents.
- 4- Coordinate with **the Women Activity Centre-Almaghazi** to conduct an educational session for parents.
- 5- Coordinating with **Ahl Alsunnah society** to conduct a session for parents.
- 6- Coordinating with **Al Maghazi community rehabilitation society** to conduct a session for parents.
- 7- Coordinating with **Hay Alsalateen society** to conduct a session for parents.
- 8- Coordinating with **Al Amal society for Autism** to conduct a session for parents.
- 9- Coordinating with **Energy and natural resources authority** to conduct a session for parents.
- 10- Coordinating with **Al-Sheikh radwan neighborhood committee** to conduct a recreational activity for children.
- 11- Coordinating with **Al-Sheikh Abdulatif Alkhozondar School** to conduct a recreational activity for children.
- 12- Coordinating with **Zahret Almadaen kindergarten (Gaza city)** to implement a psychosocial support session for teachers
- 13- Coordinating with **Zaynab Alrayis school (Gaza city)** to implement a psychosocial support session for teachers
- 14- Coordinating with **Hafsa Bint Omar school (Northern Gaza)** to implement a psychosocial support session for teachers
- 15- Coordinating with **Abdullatif Alkhozondar school (Gaza city)** to implement a psychosocial support session for teachers
- 16- Coordinating with **Falastin Alghad school (Middle area)** to implement a psychosocial support session for teachers
- 17- Coordinating with **Almajd private school (Gaza city)** to implement a psychosocial support session for teachers
- 18- Coordinating with **Alburaq school (Gaza city)** to implement a psychosocial support session for teachers and parents
- 19- Coordinating with **Isaad Altofola centre (Gaza city)** to implement a psychosocial support session for teachers and parents
- 20- Coordinating with **Ministry of Education and Alkarama public School** to conduct a recreational activity for children.

2.10 Accountability towards beneficiaries

(this could include e.g. a beneficiary complaint mechanism, providing information publically, involving people in decision making, attitude of NGO staff etc)

All beneficiaries were asked for their permission before providing any kind of intervention; they have signed a consent form to receive our service. All beneficiaries were provided with the full address of the organization for follow-up or suggestions or and sort of complaints.

2.11 Publicity material about the project outcomes.

As we at Muslim Aid are accountable to our donors we require publicity materials, which demonstrate that the work was carried out satisfactory.

Which of the following materials is enclosed showing aid distribution or project implementation?

(Please note that Muslim Aid's name should appear on the material):

- Photographs (essential) see attached Photography Guide for details
- Beneficiary statements (essential) See attached Beneficiary Statement Guide for details
- Video (<https://www.youtube.com/watch?v=yV5t5-PtWsA&feature=youtu.be>)
- Other (please specify)

annex1.SPSS-Results (A4)-Final-10.4.2016
annex2.Beneficiaries Feedback.Eng.31.3.2016
annex3.Success story.I.E.Eng.ver
annex4.Success story.S.J.Eng.Ver
annex5.Indicators for PTSD Assessment. (Eng.Ver)
annex6.Description of the psychosocial support project's activities
annex8.External Assessor Report-31.03.2016
annex.9.Report for additional food parcels

Please also enclose any other reports such as evaluations, briefings etc which you may find helpful to other Muslim organisations to improve their work

SECTION 3: Budget details

Please attach your budget (template 2.12 in Annex)

SECTION 4: Declaration

I confirm, on behalf of **Muslim Aid UK** that to the best of my knowledge all answers to the questions on this form are accurate and that the funding was spent according to our application.

1st Signature (name and position)

Ahmad A. Elajej, Project coordinator

