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**END OF PROJECT REPORT**  
**Working in Partnership**

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**For INTERPAL official use only**

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|--------------|-------------------|
| Project No:  | Project location: |
| Received by: | Date received:    |

All local organisations working with INTERPAL in implementing INTERPAL supported projects must complete this End of Project Report, sign and return it with any documents requested as part of the Partnership MOU and Funding Agreement **in addition** to the sending the usual reports prepared by the organisations themselves should these be submitted. The signatories must be the Chairman of the Management Committee and the Chief Executive Officer/General Manager or the equivalent.

**SECTION 1: Details of the Partner Recipient of Interpal Funds**

- 1.1** Please provide the official name and the working name (if applicable) of your organisation (e.g. Official Name: Palestinian Relief & Development Fund. Working Name: Interpal)

Official Name: **Palestine Trauma Centre for Victim's Welfare**

Working Name (if applicable) and/or Registration No: **PTC – Registration No. 7791**

- 1.2** Please provide the contact details of the organisation

Official (Physical) Address:

**Gaza / Jalaa st. / West of Ghefare crossing / Hamada Building First Floor**

Contact Person: **Rasha M. Qandeel**

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Fax: **(08) 2886804**

E-mail: **ptc.2015@yahoo.com**

Website: [www.ptcgaza.com](http://www.ptcgaza.com)

- 1.3** If you are a branch or a part of a larger organisation please give the name of the parent organisation:

Name of Parent Organization: **Palestine Trauma Centre - UK**

**SECTION 2: Project Feedback**
**2.1 Summary**

|   |   |
|---|---|
| Name of Project   | Family and Community Therapy Project: FCTP (Operating Project)  |
| Field of Project  | Mental Health   |
| Area of operation   | Governorates of the Gaza Strip  |
| Brief description (please state the situation prior to the project, what you did and results) | <p>The recent crisis on Gaza called “<b>The Operation Protective Edge</b>” <b>7<sup>th</sup> July – 26<sup>th</sup> August 2014</b>, which lasted 51 days, caused immense distress and damage to the whole population. Over 2,000 people were killed, including over 500 children. Three thousand houses were completely destroyed and up to 27,000 damaged, some severely. Much of the infrastructure was completely destroyed, so there is no regular power supply or water supply. Amidst the terror of the bombing attacks, families rushed from their houses and took refuge in UNRWA schools and clinics, but these refuges were also bombed, thus increasing the general trauma. There was no safe place to go. A UN report in September 2014 estimated that 400,000 people were in need of urgent physical and psychological support.</p> <p><b>James S. Gordon, psychiatrist visiting Gaza on 3<sup>rd</sup> November 2014, said:</b> <i>“When I ask children and adults whether they have trouble sleeping, all hands go up. Just about everyone has regular nightmares of bombs falling, tanks roaring toward them, body parts lying in the street, children buried under rubble, screaming for help that never comes.”</i></p> <p>The Family and Community Therapy (FCT) team are working with families especially in border areas. The team screened the families who needed immediate psychological services. Psycho-social intervention operated with the whole families in the presence of a psychologist, social worker, children’s animator and a psychiatrist. Activities with the beneficiary group varied in aim; some of them depended on concentration, and the others depended on therapy techniques such as Mind and Body Therapy, Focusing Therapy and Cognitive Behavioural Therapy (C.B.T).</p> <p><b>Number of 67</b> families, <b>513</b> people (291 females and 222 males) benefited from the activities from July 2016 till June 2017. In addition, social, psycho-educational and psychological support activities took place in some partner institutions (NGOs) other in some schools , kindergartens and Gaza seaport where structured games were organized. These included skipping, kangaroo jumping, sack races and</p> |

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|  | <p>musical ones. Talent competitions were organized for the children by members of the team. PTC centre has a consultation unit. Number of <b>30</b> beneficiaries (9 males and 21 females) were referred to other associations like Autism association and Atfaluna for the deaf. At the beginning of Ramadan, decoration of the new camp in Nusairat in middle Gaza was organized in the cooperation of the children who live in the same camp. The number of beneficiaries from these group activities was <b>11,850</b>, their ages ranging between 5 and 14 years.</p> <p>Psycho-education meetings were held in some institutions in Gaza City, middle and northern Gaza to support mothers, fathers, old people and wounded people. The purpose of these meetings was to explore responses to psychological trauma and discuss how to deal with children whom behaviour had been affected by war and reinforce their resilience, especially for injured people. The opinions of the beneficiaries were completely positive. They appreciated all the efforts made by animators and the work team in general and especially INTERPAL who supported and funded these activities. Moreover, implementing the activities enhanced the skills of the work team and made them gain confidence in dealing with hard situations. All this raised the profile of PTC and enhanced its estimation in society, motivating people to visit the centre to enjoy its services despite their fears of the stigma that can be attached to therapy. The number of beneficiaries from the psychological support activities was about <b>249</b> people, their ages ranging between 10 and 65 years.</p> <p>The total number of the beneficiaries from INTERPAL's grant during the year is <b>12,642</b> These people benefited from psychological and social support, therapeutic meetings and psycho-educational meetings. The groups of beneficiaries were men, women, children, youth, elderies and people with special needs (hearing impairment, physical impairment and autism).</p> |
| Details of local partner (if applicable) |   |

## 2.2 Objectives & Outcomes

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| <p>What were the Objectives? (i.e. what did you want to do)</p>    | <ul style="list-style-type: none"> <li>• To reinforce the Palestinian families resilience after the wars and to help them overcome the psychological and social traumas.</li> <li>• To reduce the social and psychological stress in traumatized Palestinian families.</li> <li>• To help traumatized Palestinian families acquire the skills of appropriate and positive behaviour during and after times of crisis.</li> </ul>   |
| <p>What were the Outcomes? (i.e. what were the actual results)</p> | <ul style="list-style-type: none"> <li>• 67 of families with 513 people (291 females, 222 males) benefited from family therapy.</li> <li>• 30 of beneficiaries (9 males and 21 females) were referred to other associations.</li> <li>• 11850,570 of children benefited from recreational activities.</li> <li>• 249 of mothers, fathers, wounded, disabled and elderies benefited from psycho-education sessions.</li> <li>• Coordination with 15 local and international association and schools to implement the activities and to refer and treat cases.</li> <li>• Development of team capacity in Family Therapy techniques by specialized training from Gaza and UK.</li> </ul> |

## 2.3 Timeline

|                             |                   |                           |                   |                           |
|-----------------------------|-------------------|---------------------------|-------------------|---------------------------|
| <p>Expected start date:</p> | <p>01/07/2016</p> | <p>Actual start date:</p> | <p>01/07/2016</p> | <p>If different, why?</p> |
|-----------------------------|-------------------|---------------------------|-------------------|---------------------------|

|                    |            |                  |            |                    |
|--------------------|------------|------------------|------------|--------------------|
| Expected end date: | 30/06/2017 | Actual end date: | 30/06/2017 | If different, why? |
|--------------------|------------|------------------|------------|--------------------|

#### 2.4 Staff

| Agreed staff  | Changes to staff (if applicable) | Reasons for changes |
|---|----------------------------------|---------------------|
| 8 Agreed staff included:<br>(1) Field coordinator<br>(1) Clinical Supervisor (PTC-UK)<br>(1) Psychiatrist<br>(2) Psychologists<br>(1) Social worker<br>(1) Animator<br>(1) Accountant | -                                | -                   |

#### 2.5 Beneficiaries

| Who are the DIRECT beneficiaries and how many?   | Who are the INDIRECT beneficiaries and how many?   |
|--|--|
| <ul style="list-style-type: none"> <li>• 67 of Palestinian families in whole Gaza Strip</li> <li>• 11,850 of Palestinian children in camps and villages of Gaza</li> <li>• 122 of wounded people from the wars</li> <li>• 40 of disabled people</li> <li>• 50 of elderies</li> <li>• 37 of widows mothers</li> </ul> | <ul style="list-style-type: none"> <li>• 300 person: Other relatives and friends of the families which has been worked with.</li> <li>• 15 Partner associations</li> <li>• 7 Volunteers</li> <li>• Society as a whole</li> </ul> |

**SECTION 3: Project Assessment**
**3.1 Benefits**

Please outline the benefits of the project, being as accurate as possible (e.g. provided 20 water tanks; beneficiaries saved £ per month from not having to buy bottled water; improved health etc.)

- Reinforcing work and partnerships with community associations at the level of referring the needy cases from partner associations.
- The centre become able to receive the war traumatized cases whether voluntarily or through the centre's regular field screening or referred by governmental Ministries or other institutions in civil society.
- There have been many visits by national and international institutions and media to the centre in order to become acquainted with PTC's activities and the Family and Community Therapy Project (FCTP) and to know how traumatized children receive services in the centre.
- The FCTP sustained the continuous employment of psychological specialists, social workers and managerial employees at the centre and made it noticeably more efficient and active. This continuity greatly improved professional and managerial performance and gave the mental health workers more long term stability than had been the case in earlier years.
- The INTERPAL grant made the centre strong despite the challenges and kept valuable staff loyal to PTC. The sustained security meant that more project work could be planned and developed. Last year's grant from INTERPAL sustained the stability of staff and meant that any extra funds will contribute in more activities and projects.

### 3.2 Challenges

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| <p>Please outline any challenges encountered, being as accurate as possible (e.g. delay in reaching beneficiaries due to security restrictions; issues with access to water due to some beneficiaries being closer tanks etc.)</p> | <ul style="list-style-type: none"> <li>• <b>Some beneficiaries are far away</b> from the centre. There are no other branches in other governorates. PTC-Gaza is the closest trauma relief centre to them.</li> <li>• <b>The ongoing power outages:</b> Because of the severe condition in Gaza, we all suffer a lot from regular outage in the electricity supply which interrupts work progress. To overcome this obstacle, a generator was used despite the expensiveness of the fuel.</li> <li>• <b>Fuel crisis in Gaza:</b> Gaza suffer from fuel crisis. As a result, transportation in certain situations it is extremely expensive to get to some remote areas. This problem has not been solved yet.</li> </ul> |
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### 3.3 Recommendations

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| <p>From the organisation's perspective, what aspects of the project would you change/keep the same in order to improve upon?</p> | <ul style="list-style-type: none"> <li>• Extending the Family and Community Therapy Project to be more regular and increasing the work-team in order to help more needy traumatized families in Gaza.</li> <li>• Expanding work areas to include all areas in Gaza in addition to securing everything needed to facilitate the team's capacity to travel to these areas.</li> </ul> |
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### 3.4 Sustainability

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| <p>Please explain whether aspects of the project could be maintained on an on-going basis (e.g. water filters to be purchased every quarter etc)</p> | <p>The centre will work to ensure the continuity of activities to support children and families, as well as recreational activities and psycho-education sessions through:</p> <ul style="list-style-type: none"> <li>• Providing the necessary facilities for teams and volunteers at the centre to continue implementing activities as part</li> </ul> |
|--|--|

|  |   |
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|  | of the approved programs in the centre. <ul style="list-style-type: none"> <li>Implementing activities through local organizations by trainings and develop their abilities to deal with children and parents.</li> </ul> |
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### 3.5 Multi-dimensional aid

Have you used local talent, labour and/or materials as part of implementing the project, in order to help support the local economy? Please provide examples below.

|              |  |                                       |  |                                |          |
|--------------|--|---------------------------------------|--|--------------------------------|----------|
| Local Talent | <input checked="" type="checkbox"/> Social Workers | <input type="checkbox"/> Teachers     | <input checked="" type="checkbox"/> Trainers | <input type="checkbox"/> Other | Details: |
| Labour       | <input checked="" type="checkbox"/> Volunteers     | <input type="checkbox"/> Builders     | <input type="checkbox"/> Delivery Staff      | <input type="checkbox"/> Other | Details: |
| Materials    | <input type="checkbox"/> Medical                   | <input type="checkbox"/> Food Parcels | <input type="checkbox"/> Education           | <input type="checkbox"/> Other | Details: |

3.6 Interpal requires that an external verification of the project/reports by the partner recipient's own auditor in the case of the West Bank, or by an external assessor/auditor appointed by the First Party in the case of the Gaza Strip, Jordan and Lebanon to be submitted. Please check the box below to confirm that this has been done, and ensure that a signed copy is attached:

✓ This is to confirm that an external verification of the project/reports has taken place and that a copy is attached herewith.

### SECTION 4: Financial Accounts

Please provide the project's full financial report below with a breakdown of all project costs pertaining to Interpal's contribution. Receipts/documentary proof must be provided in respect of expended Interpal funds. Expenditure of Interpal funds must be according to what was detailed in the project funding application previously submitted. Written proof of Interpal's authorisation to a variation of use

of funds must be provided where relevant. A copy of final accounts must also be provided where available.

Total spent of Interpal's funds: **52,868.92 \$**

Amount under spent (where applicable): **0**

### SECTION 5: Supporting Documents Submitted

It is essential that you provide at least 1 case study, with quotes, including background information about the beneficiary/ies and how they have benefited. This provides the main content for donor requests, social media etc.

Please confirm all the supporting documents/material you have submitted together with this report:

- Agreement with the implementing partner where the project was not directly implemented by the partner recipient of Interpal funds
- Tender documents or quotes to show that expenditure undertaken provided value for money
- Contracts with suppliers if applicable
- Proof of high visibility for Interpal:**
  - Photographs (e.g. of equipment bought with Interpal funds clearly showing permanent "A gift from Interpal" markings; of lectures/seminars/training sessions funded by Interpal; distribution of practical aid; etc.)
  - Banner/plaque on project site
  - Copies of publicity material/s, brochures, screenshots of website, newspaper cuttings, etc.
  - Video clips
- External verification report of the project/reports submitted
- Financial report including receipts
- Other (please specify) Success case studies, treatment notes for the traumatised families.

**SECTION 6: Declaration of Project Completion**

We, the undersigned (i.e. Chairman of the Management Committee and the Chief Executive Officer / Director / General Manager or equivalent) of (Palestine Trauma Centre for Victim's Welfare) confirm that we have previously read and accepted in writing all aspects of Interpal's Partnership MOU and Funding Agreement. We have undertaken to carry out the project in question strictly in accordance with details provided in the Project Funding Application we submitted and according to Interpal's allocation of funds. We also confirm that the project has now been completed. This declaration is intended to discharge our responsibilities and liabilities pertaining to the current project on presentation to Interpal of appropriate, accurate and proper documentary records as requested. However, it does not prejudice Interpal's rights to legal recourse upon production of evidence that Interpal's funds have been misappropriated or misused in any way.

Chairman of the Management Committee

CEO / General Manager

Signed: .....

Signed: .....

Name: Mahmoud Habbash

Name: Rasha M. Qandeel

Date:18/06/2017

Date: 18/06/2017

**Please authenticate with the organisation's official stamp.**

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